

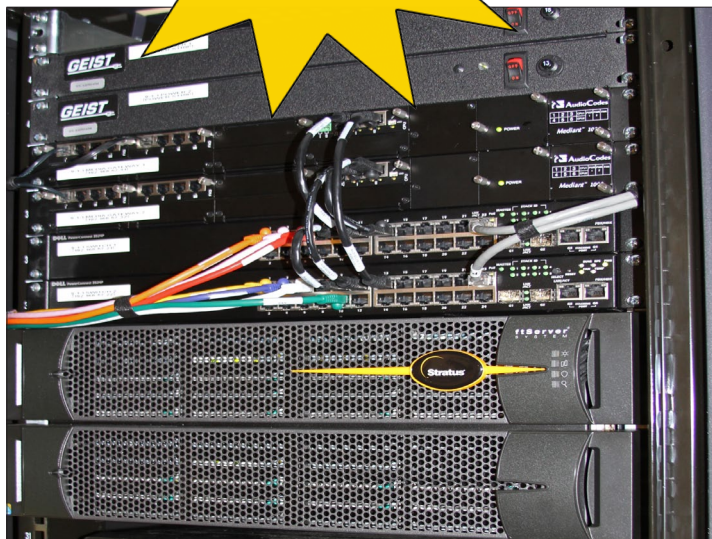
### Cost Effective 9-1-1 VoIP

Enhanced with integrated VoIP PBX and NG9-1-1 ready, our systems are some of the most advanced, innovative and cost effective 9-1-1 solutions you'll find in Public Safety!

### 9-1-1 High Availability

Discover our newest 9-1-1 system specifically designed for maximum reliability. Designed to meet the needs of the most demanding PSAPs, the Experient 9-1-1 (High Availability) ANI/ALI Controller is a fully redundant IP-based 9-1-1 Controller and VoIP PBX in one.

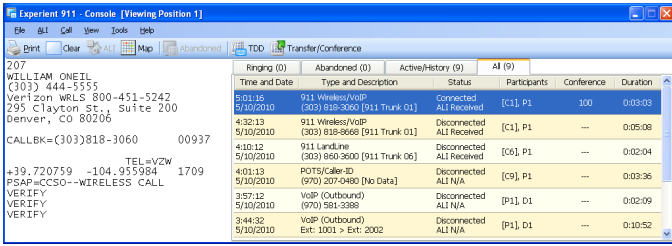
With advanced features such as "lockstep" parallel processing, an easy-to-use, thin client GUI for dispatchers and intergraded VoIP-based TDD, the Experient 9-1-1 High Availability system will offer years of uninterrupted service at an **extremely affordable** price compared to other 9-1-1 vendors.



\*Rack not included

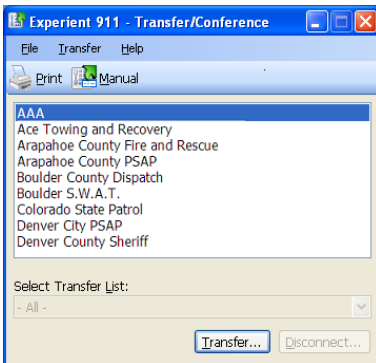
## PRODUCT HIGHLIGHTS

- ✓ NG9-1-1 ready
- ✓ Integrated VoIP PBX
- ✓ Includes top-of-the-line VoIP telephones
- ✓ Linux-based for extreme reliability
- ✓ Runs using Experient's VoIP ANI/ALI Controller software
- ✓ Easy-to-use, thin client GUI resides on the same dispatcher workstation used by CAD
- ✓ Unlimited number of pre-programmed transfer numbers
- ✓ No high failure TDD hardware; uses software VoIP-based TDD
- ✓ 24x7x365 self-monitoring diagnostics
- ✓ Maintenance includes parts, labor and software upgrades (including upgrade to NG9-1-1)
- ✓ Real-time automatic redundancy
- ✓ Incorporates a Stratus Technologies [continuous availability] ftServer
- ✓ Integrates with your current phone system



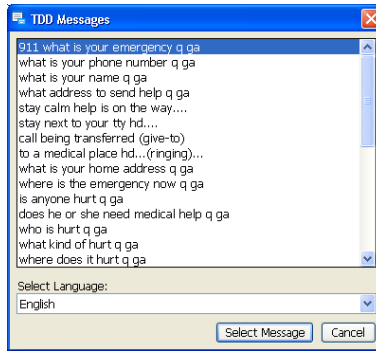
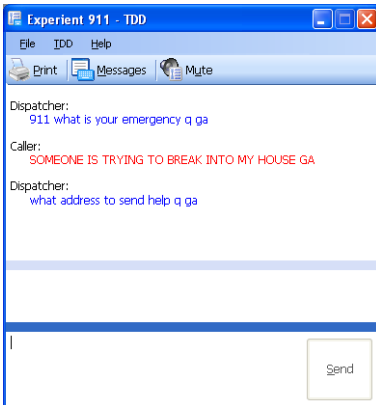
### Dispatcher Software - Console

- Full integration with ID Networks CAD System
- View ALI information
- View status of call (Ringing, Connected, Disconnected, etc.)
- View real-time call duration timer
- View answering position number & incoming trunk number
- Maintains previous call history
- Select any or all positions to view
- Phase II ALI requests
- Manual ALI request
- Ability to resend ALI to CAD for a particular position
- Print or Fax ANI/ALI



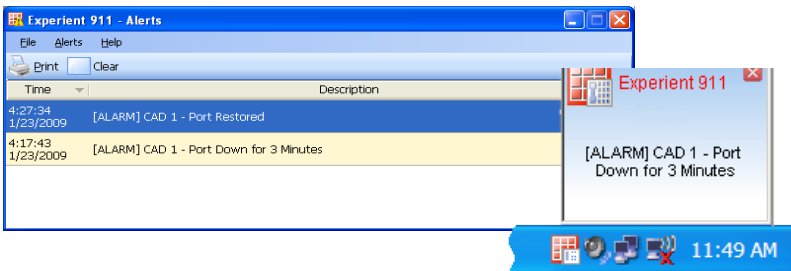
### Dispatcher Software - Transfer

- Transfer calls to other PSAPs or telephone numbers
- Unlimited names and telephone numbers in transfer list
- Group names and telephone numbers
- Manually enter and transfer telephone numbers not in the transfer list
- Transfer 9-1-1 MF/CAMA calls via the 9-1-1 tandem
- Transfer calls via SIP to other positions or other locations that accept SIP calls
- Transfer calls via the IP PBX to locations that only accept traditional analog calls



### Dispatcher Software - TDD

- TDD screenshot
- Allows the dispatcher to communicate with hearing impaired callers
- Automatically pops-up on incoming TDD call
- Interface modeled after Microsoft's Instant Messenger
- Unlimited predefined messages
- Dispatcher can type message while receiving callers incoming message
- Incoming text in uppercase, outgoing in lowercase (per TDD standards)
- Incoming and outgoing text in unique colors
- Print or Fax TDD text window
- TDD conversations automatically saved in log



### Dispatcher Software - Alerts

- Alerts screenshot
- Alert popup displays an alert as it occurs in the lower right corner of the Windows desktop. (Popup does not interfere with dispatcher while working)
- Displays list of alerts that can be reference at any time



### VoIP Telephone System

- The PSAP Controller is integrated with Asterisk IP PBX the most widely used open source IP PBX
- Supports both hardware and software based SIP phones
- 9-1-1 MF/CAMA trunks and Caller-ID lines are converted directly to SIP
- TDD integrated directly in to Asterisk. No more TDD modems or devices!
- Features can be customized to a PSAPs particular needs
- Can be linked to existing VoIP systems
- Supports all the features of Asterisk. See the "PSAP Controller Features List" for a complete list. Or visit [www.asterisk.org](http://www.asterisk.org) for more information.